

Legal departments and ACC chapters have several options to address the unlikely risk of a malpractice claim arising from providing pro bono legal services. The choices range in cost and benefits, from working with a legal services organization that provides coverage for volunteers to purchasing a stand-alone insurance policy. To learn more visit www.cpbo.org/resources/insurance/.

Insurance Options

To support robust programming, many departments rely on more than one option to secure professional liability coverage for pro bono legal services. 2016 Benchmarking Survey respondents report:



Include in self-insurance program



Work with legal services providers that provide coverage



Add an endorsement to an existing insurance policy



Purchase a stand-alone insurance policy



Obtain an NLADA insurance policy

n=53



Expert Insight

"The company's willingness to back us up is reflected in our policies and communications. Volunteers need to have a level of confidence that they're being looked out for."

Mike Sposato

Deputy General Counsel, Caterpillar Inc.

"I can count on one hand the number of pro bono claims I've seen. It's a *de minimis* risk."

Susan Friedman

SVP, Marsh USA Inc.

"If a corporation wants to get going with a pro bono program, it is *very easy and possible* to protect the company's assets and the individual attorney for a relatively *small amount of money and little hassle*."

Kevin Horsted

VP, NLADA Insurance Program